

Privacy policy

At Eningo, we pride ourselves in being open and transparent about how we store and process your information and strive to only use the information necessary to provide the services Eningo offer.

General information

Regarding requests at Ledningskollen, Eningo acts as personal data controller for its customers, who are personal data controllers. Eningo is personal data controller for the personal data of users of Eningo Utility Platform, including both Eningos customers and users of Eningo Portal.

Responsible party for handling of personal data

Eningo AB (559188-6469)
Mölnadalsvägen 93
412 63 Gothenburg
Sweden

Contact

Regarding personal data related to requests at Ledningskollen, please contact the specific personal data controller, i.e. utility owner.

Regarding personal data as a user of Eningo Utility Platform, contact hello@eningo.se.

Your Rights

You have the right to contact Eningo to know how your data is stored and handled. You have the right to ask for the data linking to your personal identity to be deleted.

Data collection

Eningo gather and handle only the data that requestors have entered on www.ledningskollen.se, in order to maintain proper function of the service.

Access to data

The access to this data is only accessible by authorized personnel who need to monitor the requests to maintain proper function of the service. Eningo does not share personal information with any third-party services.

Type of data collected during handling of requests

Names are used to assign work orders to requestors in the system. Email addresses are used to authenticate requestors' login and to assign work orders to requestors in the system. Phone numbers are used to contact requestors for additional information regarding the request. Additional personal data, e.g. titles and home addresses, that occasionally are provided in requests are not handled.

Data storage

Time

Requests, including requestors' personal data, from Ledningskollen to Eningo's customers are stored for ten years. The storage of requests is a service for our customers as a documentation for any liability investigations until incidents are prescribed. Eningo will delete personal data related to requests upon request from personal data controller.

For users of Eningo Portal, you can contact us at any time to delete personal data linked to you. Eningo will ensure the safe deletion of your data.

Eningos customers' personal data is deleted within 30 days of the ending of a contract.

Location

Personal data is stored within EU/EEA. Email addresses are stored in the USA. Eningo's service providers are compliant with GDPR.

Mobile app device permissions

Location

This permission is required in order to show the location of the project site in relation to the user's location on a map.

Camera

The camera is used to document the work orders after completion.

Phone calls

The phone call integration is used to log interactions with requestors.

About this document

Validity and updates

Eningo continuously updates this document to ensure it is up to date with data protection laws within the EU.

Last updated

05 Oct 2023